

# Document Feed

Document integration for fund distributors

Dragan Mircov

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# Executive Summary

A more sophisticated fund document dissemination service than our paperboy email-based solution is FE fundinfo's gateway-based Document Feed. It allows professional fund distributors such as banks, insurance companies, platforms and asset managers to integrate large numbers of fund documents into their existing environment via live or daily feeds. This document provides an overview of how to source fund documents from FE fundinfo's document repository using the Document Feed service.

Please note that all descriptions require a gateway/automatic interface which will be set up by FE fundinfo. Our gateway solution offers the following parameters: fund markets/countries, fund companies, fund level, share class level and document types. Every query can be customised based on these parameters.

To guarantee a high level of quality, FE fundinfo collects all documents from the primary source and generally does not accept fund documents from third party providers. This document is classified as "basic", and is freely available for public use.

## **Disclaimer:**

The contents of this document are provided "as is". This information may contain technical inaccuracies, typographical errors or out-of-date information and may be updated or changed without notice at any time. In no event shall FE fundinfo be liable for special, indirect, incidental or consequential damages resulting from or related to the use of this document.



# Overview

FE fundinfo offers two different kinds of services to access fund documents from its database:

- **Live Service** which provides real time access to a specific document(s) in response to a query from the user or via a direct link (URL query string). Access to this service can be restricted based on fund markets/countries down to one or more specific share classes.
- **Daily Document Feed** which provides all available documents in CSV or XML format conforming to the defined parameters automatically. Updates are performed every 6 hours.

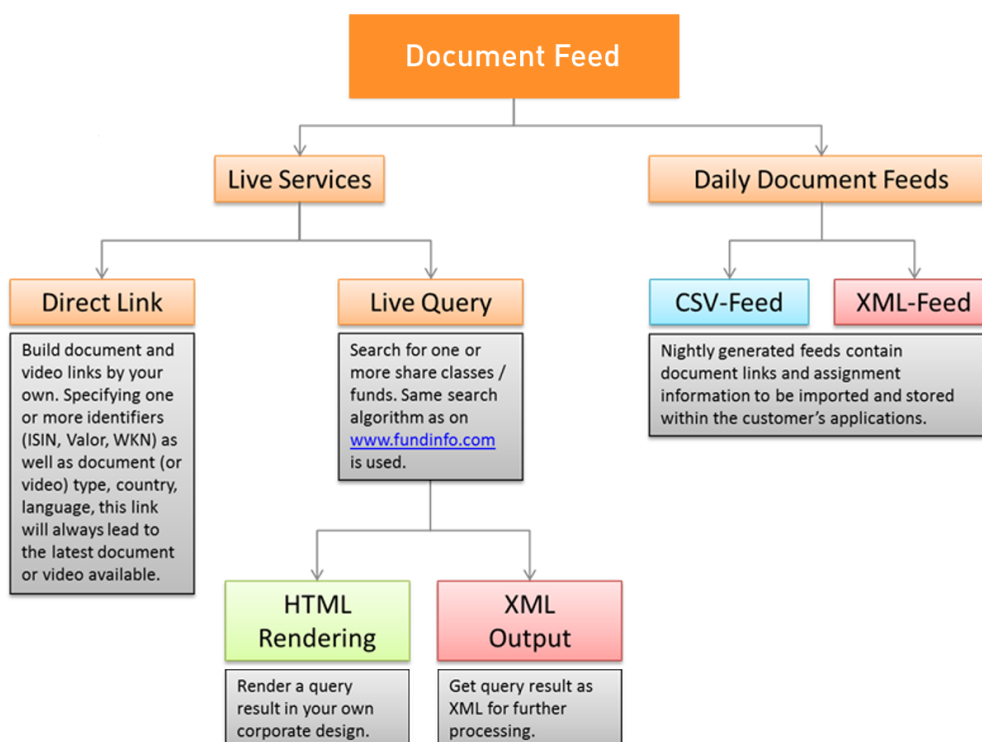


Figure 1: Document Feed Services

## Live Service

Our Live Service is very easy to implement and usually does not require further IT-support after installation. In general, we offer two different Live Service methods to access our documents. Please note that the Live Service always redirects to the latest document available in our system. The two Live Service options are:

1. **Direct Link:**  
By using this method, you can create direct links to specific documents. This service redirects to the first document or video matching your query parameters (e.g. for linking to the latest factsheet of a fund - regardless of the document's language). The Direct Link is quick and easy to use but one disadvantage of this solution is the fact that you don't know if there is really an existing document behind the link.
2. **Live Query:**  
The On-Demand Query Service can be used for a database query similar to the search field on the [www.fundinfo.com](http://www.fundinfo.com) web page. The output can either be HTML (webpage) or XML (text file). Please note that when using the Live Query (HTML), data will be rendered and displayed



as a HTML webpage. This page is customisable to the client's requirements. The XML output is recommended if further processing on the client's side is necessary.

We recommend the Live Service if the fund universe is defined by the client and no country restrictions are required.

## Daily Document Feed

Daily feeds are used to transfer document links for a specific fund universe (one or more countries, a specific provider, etc.) to the client's database. Please note **that the implementation of this solution usually requires IT support**. The output can either be obtained in a CSV or XML feed. The CSV is a very common exchange format for database tables. Therefore, **CSV is our recommended format**.

Using the Daily Document Feed, you can access the whole universe based on the defined parameters (e.g. fund documents for Switzerland) and choose all desired documents. Daily feeds are generated every 6 hours: 0h / 6h / 12h / 18h (UTC+1). This procedure offers a clear advantage as it allows to check whether a document is available or not before a user attempts to access it.

A Daily Document Feed is recommended when the client needs access to a larger fund range and not just to a limited recommendation list. Also, the country registration will be selected by FE fundinfo based on the specified parameters.

**Systematic downloading of fund documents from FE fundinfo's repository is generally not allowed.** Instead, a client should only embed links to fund documents in his platform. Physical download of fund documents from FE fundinfo's repository is an exceptional procedure which requires approval by FE fundinfo.

For a complete copy of this manual, please contact [FE fundinfo](#).



## Revision History

Version	Date	Author	Description
1.0.0	21.01.2015	<a href="mailto:dragan.mircov@fefundinfo.com">dragan.mircov@fefundinfo.com</a>	Initial version
1.0.1	22.03.2016	<a href="mailto:dragan.mircov@fefundinfo.com">dragan.mircov@fefundinfo.com</a>	Review
1.0.2	11.02.2016	<a href="mailto:dragan.mircov@fefundinfo.com">dragan.mircov@fefundinfo.com</a>	Review
1.0.6	27.11.2019	<a href="mailto:jovica.rajic@fefundinfo.com">jovica.rajic@fefundinfo.com</a>	FE fundinfo re-branding

## Contact information

### Location

### Email & phone numbers

FE fundinfo  
Customer Support

[CustomerSupport@FEfundinfo.com](mailto:CustomerSupport@FEfundinfo.com)

United Kingdom	+44 20 3815 6333
Switzerland	+41 44 286 91 02
Germany	+49 69 750 859 790
Hong Kong	+852 2618 1622
Spain	+34 91 414 7805
Italy	+39 02 303 16 300
Singapore	+65 316 32 294
France	+33 170 361 722